WSIC Dashboard Deployment Newsletter

Deployment | Development | Key Items to Note| User stories| Hints and Tips

Issue: April 2017

> *We should focus on receiving data from different sources so that we have a longitudinal picture of a patient's care. The innovation is around supporting direct care and seeing trends of better care or deterioration and not treating it as episodic. The one page patient activity is so powerful.*
> ***(Wellcare: Care Coordinator)***

Development

Release 9: April 2017

Functionality

- ✓ **Flag for patients in a care home**
- ✓ **Addition of Electronic Frailty Index (EFI** on the patient activity timeline and patient summary.

Data

- ✓ **Load of Acute data from' out-of-area providers':** This includes data from Royal Free, Guys and St Thomas's, UCLH and Moorfields Hospitals can now be viewed in the Dashboards
- ✓ **Improvement of the removal of deceased patients (SystmOne Practices only)**
- ✓ **Start of weekly Hillingdon A&E data** from Hillingdon Hospitals
- ✓ **SLAM description changed to Acute**

Electronic Frailty Index

The EFI score is currently the primary patient selection tool used in practices across 5 CCGs in CWHHE. It will now be available to all NWL practices on the Activity timeline and patient summary screen.
The EFI algorithm calculates frailty category based upon 35 deficits defined by 2000 read codes and helps to identify and predict adverse outcomes for older patients.

Future developments include:

1. Breakdown of individual deficits
2. Historical EFI scores over time
3. Sort and filter by EFI in the List Maker

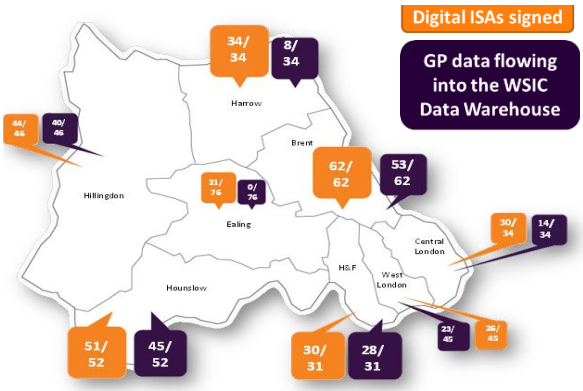
Deployment

Kicked off deployment of the WSIC Dashboards to **all 380 GP Practices across NWL**

81% of practices have signed the NWL ISA

WSIC Dashboards are **now live in 174 practices and data secured for 211 GP Practices**

Collated integrated care records for over 800,000 (34%) of NWL patients



Diabetes Patient Radar

- The Diabetes Radar is based on the existing CWHHE Excel dashboard created by Dr Tony Willis, Clinical Lead for Diabetes, CWHHE and H&F
- This automated radar will benefit the management and monitoring of diabetes patients in your practice
- The Diabetes Radar features by patient:
  - Diabetes diagnosis (Type)
  - No of A&E attendances and no of LTCs
  - Completion of 9 key care processes and the latest result
  - Self-care information
  - Trend over time of HbA1c, blood pressure, cholesterol, eGFR, or Urine ACR against BMI cholesterol, eGFR, or Urine ACR against BMI.

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North West London
Whole Systems Integrated Care

Upcoming Events

4th May – WSIC Dashboards Clinical Advisory Group
May- West London CLS sessions to kick off the remaining WL practices
May- Pilot Asthma Radar –would welcome nominations from interested practices
June: Training workshops are being planned for practices across NWL and on the Care Professional Dashboard and Diabetes Radar

All adult population

Children's data is to be added to the WSIC dashboards, which will then reflect the full population of NWL for the benefit of direct care. This work will be completed in a phased approach starting in April and aiming to complete by end of June.

Release 10

Planned highlights include:

- Urgent care data
- Asthma Radar
- Date of Diagnosis
- EFI Deficits
- Diabetes population health
- And more….

Known Issues

The Patient Radar is reporting a cost of £0 for all patients as costs are calculated YTD and we are now in a new financial year.

EFI may be incorrectly reported for a small number of patients. This is affecting patients who have moved between NWL GP practices in the last 12-18 months.