



February 2017

Dear Colleagues,

Introduction

The NWL CCG's and Londonwide LMCs are pleased to provide an update on the North West London Digital Information Sharing Agreement (NWL Digital ISA) the agreement continues to adhere to the NWL Information Sharing Protocol which was developed following consultation with the LLMC s in 2015.

Digital North West London Development: Care Information Exchange (NWL CIE)

The Care Information Exchange (CIE) is designed for patients and service users in North West London and their health and care professionals. It is especially useful for people who regularly need to see different care professionals working at different locations.

The Integrated Care record within the CIE will show test results, past and future appointments, basic coded care information from health and social care professionals in real-time. It will not include the care provider's local system free text consultation information.

Patients will be able to securely log into the system online and through apps on their smart-devices and benefit from the CIE with a patient journal, interactive care plans, direct messaging and video conferencing and most significantly control their sharing preferences and give access to care professionals, disburdening the care professional.

Importantly, there is no professional responsibility on GPs (or GP practices) or any requirement on them to monitor, act on or take responsibility for monitoring or acting upon any information added by patients to their CIE records. Patients who become unwell or deteriorate will be warned that their GP (or GP practice) will not be monitoring patient entries into the CIE record and instructed and expected to alert, inform and seek advice from their GP or GP practice directly in the usual way.

The CIE has a dedicated professional team signing up appropriate patients with long term conditions and is being launched incrementally to all 8 areas of NWL throughout 2016-2018, starting with large providers.

In the coming months we are expecting the CIE team will be demonstrating to GP's through GP forums, and would welcome your participation and feedback. To find out more information please visit <https://www.careinformationexchange-nwl.nhs.uk/>

Update to Agreement

In July 2016, the updated Digital ISA was launched by NWL Collaboration of CCG's with the adoption of the NWL Care Information Exchange (<https://www.careinformationexchange-nwl.nhs.uk>). The NWL Digital ISA (previously the WSIC ISA) has been signed by over 200 of our GP Practice colleagues with a long term vision of supporting all care providers in North West London.

We would like to highlight some specific changes to the NWL Digital ISA as part of the adoption Care Information Exchange;

- The Digital ISA is now split up into 2 parts;





- Part A- Integrated Care Records (WSIC Dashboards & NWL Care Information Exchange)
- Part B- Patient Access to their Integrated Care Record and Care Plans
- Part A: GP's will be able to benefit from the Care Information Exchange, which has the function to care plan with input directly from patients themselves
- Part B: of the ISA Patients will be able to give access to care professionals by inviting them to view their record
- GP's still benefit from indemnification for both the NWL Care Information Exchange and the WSIC Dashboards tool.

Digital ISA Status

Whilst the Londonwide LMC does not provide legal approval to the Digital ISA or any other individual ISAs, the LLMC have worked closely with the NWL CCG's to discuss the NWL Digital ISA and has suggested amendments which have been adopted in the latest release (V2) for the benefit of members.

For those GPs who are current signatories to the former WSIC ISA, the use of the current WSIC Dashboards will continue to be covered by their signed agreement.

Any changes, additions or new requirements to the WSIC Dashboards including the availability of Care Information Exchange will require GP's to read consider and sign the new Digital ISA .

To note your acceptance of the NWL Digital ISA please could we ask that GP's to sign page 49 and email a copy to the central mailbox on DigitalNWL@nw.london.nhs.uk.

Kind regards,

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