



WSIC Dashboard Deployment Newsletter

Deployment | Development | Key Items to Note | User stories | Hints and Tips

Issue: February 2017

“For clinicians, having a view where they can look over the course of a period of time is a massive improvement to the way we work at the moment, which is in a very episodic way. With the Dashboards you get quality information on the overall picture of the patient... it is going to change the way we work with patients.” (WSIC programme lay partner)

Development

Release 8.1: February

Release comprising back-end fixes & development updates

Functionality

- ✓ Social Care visualisation displays all open social care services and is no longer restricted to activity 2014 or later
- ✓ The care plan out of date watch list may now be used to monitor patients whose advanced care plan or LTC-specific care plan (for Asthma, Diabetes, and Dementia) is out of date
- ✓ The Patient Search now allows for spaces to be present in NHS numbers for ease of use with the clinical system

Data

- ✓ Updated reference files will allow greater coverage of EMIS GP data

Known issues: resolved

- ✓ Recent diagnosis watch list was not populated for West London and Hillingdon users, this has now been resolved and will continue to be monitored

Known issues- currently under investigation

- ✓ Patients who do not appear on a watch list do not appear on the Patient Radar
- ✓ Icons intermittently display in monochrome

Hint and Tips

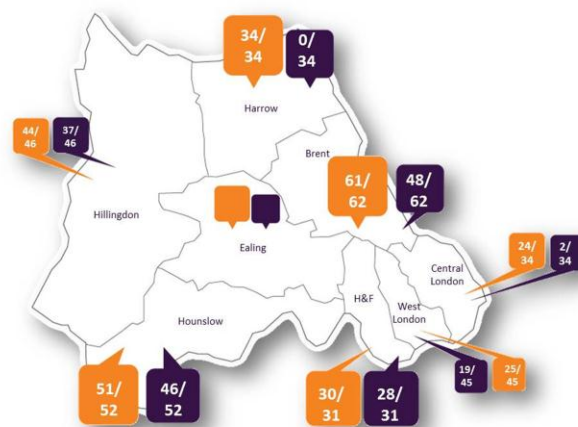
- ✓ Dates in the Dashboards are sometimes being displayed in US format (e.g. 09/30/2016). This is caused by browser settings; users may correct this issue in Google Chrome by following [these steps](#)

Deployment

Kicked off deployment of the WSIC Dashboards to **249 GP Practices across NWL**

70% of practices have signed the NWL ISA

WSIC Dashboards are **now live in 143 practices and data secured for 180 GP Practices**



New Care Professional Dashboard View: Diabetes radar

The Diabetes radar is being piloted with an initial cohort of practices in mid-February before being deployed across all 8 NWL CCGs. The Diabetes radar is based on the CHWEE excel based Diabetes Dashboard built by Dr Tony Willis.

It will provide visualisation of key care processes, trends and the latest results for key clinical indicators: Demographic (Age, Gender) | Diabetes diagnosis (Type) | Completion of 9 key care processes | (+ latest result, trends and individual targets where applicable) | and Self-care information

🌐: www.integration.healthnorthwestlondon.nhs.uk
 ✉: WSIC.Dashboards@nw.london.nhs.uk



Events

Community of Interest (21/02)

This event is for Care Coordinators and Care Navigators, and will be hosted by Professor David Sines, Emeritus Professor and Associate at Buckinghamshire New University

These roles are pivotal to the transformation of health and social care services in NWL as outlined in the NWL STP. A Community of Interest will enable Care Coordinators and Care Navigators to:

- ✓ Develop an enhanced professional identity, raising the profile of both roles
- ✓ Network with peers and increase visibility in the field
- ✓ Gain access to expertise from people with subject knowledge who may be able to help with building competencies and articulate ideas
- ✓ Participate in learning and development events and activities.

Lunch and Learn (24/02)

The Whole Systems Integrated Care (WSIC) team will discuss the following

- ✓ Introduce the WSIC programme
 - ✓ Highlight the benefits of WSIC dashboards as a case management and case finding tool
 - ✓ The future development including the Diabetes Radar
- All CCG staff and Shared Service staff are welcome to attend