

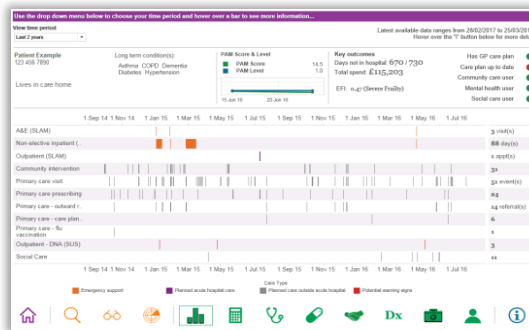
Case-hunting for CC4C Hub MDT using the WSIC Dashboard tool

Children With Complex Health Needs - Safeguarding

Junior doctor case-hunted complex patients prior to the MDT, using the Dashboard to identify patients who are regularly accessing primary and secondary care services. Cases chosen based on potentially concerning patterns of access to services, along with information from hospital notes and letters. The suitability of cases is confirmed with the paediatric consultant who will be running the MDT.

16 month old infant who has had 3 visits to separate A+Es in last six months selected for discussion. A safeguarding alert is present for this patient.

Patient is discussed at the MDT. One of the patient's GPs has further insight into the home situation, and concern is raised by the MDT over the authenticity of the recorded address. The safeguarding alert was viewed on SystemOne. It was found that the patient had an appointment with a different GP in the afternoon clinic.



The use of the Dashboard in this case increased awareness of a potentially vulnerable patient within the MDT, and helped improve continuity in their care by identifying an individual clinician to establish an on-going relationship.

Agreement that the individual GP with an established relationship with the family would see the infant in the afternoon clinic, and would follow up with the infant and his mother.

The discussion ensured that all the GPs present were aware of the complexity of the situation. The need for review of this infant and his mother was highlighted, and all GPs present now know to be alert when seeing this patient.